

Cancellation and Refund Policy

Registration cancellations on or before February 28, 2022 will receive a 100% refund, and can be completed by the attendee through their online registration.

Cancellations on or after March 1, 2022 may be requested by emailing wiwaterweek@wisconsinlakes.org

Cancellation requests received from March 1 through March 29, 2022 will be refunded, but will incur a \$20 cancellation processing fee.

Cancellations received on or after March 30, 2022 cannot be refunded due to catering commitments.

Last minute changes due to illness - Stay home if you're sick!

- If someone else can attend in your place, email us at <u>wiwaterweek@wisconsinlakes.org</u> and we will modify your registration so that it is under their name instead of yours.
- If you're not able to transfer your registration to someone else, email us to let us know and your registration will be converted to the virtual event (\$100) and you will be refunded the remaining amount minus the \$20 cancellation processing fee. It will be at least two weeks from the date of cancellation before you see your refund. Your total cost will be \$120 (\$100 virtual event cost plus the \$20 processing fee).

If this event moves to a 100% virtual event, your registration will be moved to the virtual registration for the day(s) you registered and you will be refunded the remaining funds minus any donations and t-shirt purchases.